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AN IMPROVEMENT STARTER KIT

## Start small. Learn together.

For local team learning and review. Leave out patient and confidential workplace information.

### A clear aim

Who and where? What measurable improvement, by when?

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### The people involved

Who does the work, who is affected, and whose perspective is missing?

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### An outcome measure

What matters to people? Define the measure and collection schedule.

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### Process and balancing measures

Did the intended action happen? What burdens, inequities, or unintended effects need watching?

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Informed by IHI's presentation of the Model for Improvement, developed by Associates in Process Improvement. A single successful test does not establish readiness for wider implementation.

Sources: [ihi.org/library/model-for-improvement](https://ihi.org/library/model-for-improvement) | [/establishing-measures](#) | [/testing-changes](#)

## AN IMPROVEMENT STARTER KIT

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## A small first test

Who will do what, where and when? What approvals are needed?

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## A prediction and a plan for data

What do you expect? What will you collect, how, and how often?

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## What you learned

What happened compared with your prediction? What surprised you?

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## The next test or conversation

Adapt, adopt for further testing, or abandon? Who will review the learning, and when?

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